**Rawls Springs Utility District**

**May 2019**

**Health Department Inspection**

The Board of Directors is pleased to announce that the Rawls Springs Utility District received a score of 5 out of a possible of 5 from the Mississippi State Health Department during the recent annual inspection. The purpose of this annual inspection of each community public water supply is to identify and eliminate operational and maintenance problems that may potentially affect the drinking water quality. It also serves as an enforcement tool to ensure that all public water supplies comply with the Safe Water Drinking Act standards.

**Rate Change**

The water and sewer rate change that was approved by the Board of Directors in January and discussed at the public meeting in February will go into effect on May 15th. This rate change will be reflected on June water and sewer bills. These rate changes are to support current and future system upgrades.

**Annual Meeting**

The Annual Meeting of the Rawls Springs Utility District will begin at 5:30pm on Monday, July 1st at the Rawls Springs Community Center. As well as annual updates from the Board of Directors, candidates for local political offices have been invited to address the attendees.

**Notes from the Board of Directors**

**Meter Access** - As a reminder, employees of the Rawls Springs Utility District have an “easement by law” and must have access to water meters and sewer connections at all times. Please do not park vehicles or place other items over the meters or sewer connections.

**Bill Payment** – You are reminded that payment of your monthly bill is due before the office opens at 7:30am on the 20th of each month. Payments received after the office opens at 7:30am on the 20th will be subject to a $40.00 reconnect fee.

**Credit and Debit Cards** – The Rawls Springs Utility district has the capability to accept payments using a credit or debit card. Users of a credit or debit card are subject to a $3.00 convenience fee. Credit and debit cards can be made during regular business hours at the office or by calling 601.268.2248.

**Tampering fee** – Tampering or cutting a lock on a water meter is not permitted. Tampering or cutting a lock on a meter will result in the payment of a $100 fee prior to water service being restored.

**Waste Water and Sewer issues** – When a customer reports a sewer problem that is suspected to be in sewer lines maintained by the utility district, the district will employ an outside contractor to diagnose the sewer problem and verify the location of the problem. Prior to contacting a contractor, the customer must provide a $250.00 deposit to the utility district. If the problem is in the sewer lines maintained by the district, the deposit will be refunded. If the problem is the lines maintained by the customer, the deposit will not be refunded.

**Travel Trailers, Recreational Vehicles, and Other Occupied Residential Dwellings** – Connecting an occupied travel trailer, recreational vehicle, or other residential occupied dwelling to the water/sewer service in excess of 30 days requires the installation of a permanent water meter/sewer connection. Failure to comply will result in the issuance of a compliance letter. Failure to comply after the issuance of the letter will result in termination of service.

**Contact Us**

**Office Number:** 601-268-2248

**Address:** 39 Archie Smith Rd, Hattiesburg, MS 39402

**Website:** https://rawlsspringsutility.com/

**Facebook:** Rawls Springs Utility District

**Email:** rawlsspringsutility@comcast.net

**Office Hours:**

Monday – Friday

7:30 am – 3:00pm

**Board of Directors** **Office Manager**

Tony Muli – President Becky McGaugh

Catherine Kirkham

Mark Prine **Maintenance**

Clarence Clark Luke Ellis

Sallie Minor Allen West

**Operator**

Richard McLendon