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| Rawls Springs Utility District  April 2019 | | | C:\Documents and Settings\Myrtle\My Documents\My Pictures\Microsoft Clip Organizer\MC900297983[1].wmf | |
| ***Office Number:*** *601-268-2248*  ***Address:*** *39 Archie Smith Rd*  *Hattiesburg, MS 39402*  ***Website:*** *https://rawlsspringsutility.com/*  ***Facebook:*** *Rawls Springs Utility District*  ***Email:*** *rawlsspringsutility@comcast.net*  ***Office Hours:***  *Monday – Friday*  *7:30 am – 3:00pm*  ***Board of Directors***  *Tony Muli – President*  *Catherine Kirkham*  *Mark Prine*  *Clarence Clark*  *Sallie Minor*  ***Office Manager***  *Becky McGaugh*  ***Maintenance***  *Luke Ellis*  *Allen West*  ***Operator***  *Richard McLendon*  ***Future Board Meetings***  May 6, 2019  June 3, 2019  \*\*\*July 8, 2019\*\*\*  \*\*\*Annual Meeting\*\*\*  August 5, 2019  September 9, 2019  October 7, 2019  November 4, 2019  December 2, 2019  ***Rawls Springs Utility District is dedicated to providing safe drinking water and waste water management that meets or exceeds all of the State and Federal Government Standards.***  ***Rawls Springs Utility***  ***District is a member***  ***of the Mississippi Rural Water Association.*** | A Greasy Problem | | | |
| Are you aware that pouring cooking grease down the drain will cause problems in your home sewer system? When hot grease meets cold water, the problem begins. The cooling grease hardens and begins to build up in your home sewer, causing flow to slow down. Eventually the drain will clog, blocking all waste water flow. The prevention is simple, don’t pour grease down the drain. Even running hot water and soap down the drain will not prevent build up or break up the grease. Dispose of your cooking grease properly in a container and put it in your household garbage. Improper disposal of cooking grease causes expensive problems that can be prevented.  Call Before You Dig  If you are going to be doing any digging, a call to 811 should be a first step. 811 was created to help protect you from unintentionally hitting underground utility lines while working on digging projects. People digging often make risky  assumptions about whether or not they should get their utility lines marked. Every digging job, even small ones, require a call. Also call 811 if you are pulling up a tree or shrub as roots may have wrapped around a utility line. If you hit an underground utility line while digging, you can harm yourself or those around you, disrupt service to an entire neighborhood and potentially be responsible for fines and repair costs. Smart digging means calling 811 before each job. Whether you are a homeowner or a professional, one call to 811 gets your underground utility lines marked for free.  Notes from the Board of Directors  ***Bill Payment*** – Customers are reminded that payment of your monthly bill is due before the office opens at 7:30am on the 20th of each month. Payments received after the office opens at 7:30am on the 20th will be subject to a $40.00 reconnect fee. For your convenience, a payment drop box is available at the District Office.  ***Credit and Debit Cards*** – The district is capable of accepting credit and debit card payments. Customers using a credit or debit card are subject to a $3.00 convenience fee. Credit and debit cards can be made during regular business hours at the office or by calling 601.268.2248.  ***Tampering fee*** – Tampering with or cutting a lock on a water meter is not permitted. Tampering or cutting a lock on a meter will result in the payment of a $100 fee prior to water service being restored.  ***Rate Change*** – The water and sewer rate change that was approved by the Board of Directors in January and discussed at the public meeting in February will go into effect on May 15th and be reflected on your June bill. These rate changes are to support current and future system upgrades.  ***Sewer issues*** – When a customer reports a sewer problem that is suspected to be in sewer lines maintained by the utility district, the district will employ an outside contractor to diagnose the sewer problem and verify the location of the problem. Prior to the Utility District contacting a contractor, the customer must provide a $250.00 deposit to the utility district. If the problem is in the sewer lines maintained by the district, the deposit will be refunded. If the problem is the lines maintained by the customer, the deposit will not be refunded.  ***Travel Trailers, Recreational Vehicles, and Other Occupied Residential Dwellings*** – Connecting a travel trailer, recreational vehicle, or other residential occupied dwelling to the water/sewer service in excess of 30 days requires the installation of a permanent water meter/sewer connection. Failure to comply will result in the issuance of a compliance letter. Failure to comply after the issuance of the compliance letter will result in termination of service.  ***Board Meetings*** – Board meetings are normally on the first Monday of each month at the Utility District’s offices. These meetings begin at 5:30pm. If you wish to address the Board of Directors at the monthly meeting, please contact (call or email) the Utility District office not later than close of business on Friday prior to the board meeting so you can be added to the agenda. | | | |
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