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| Rawls Springs Utility District  November 1, 2010  Volume 1, Issue 2 | | | C:\Documents and Settings\Myrtle\My Documents\My Pictures\Microsoft Clip Organizer\MC900297983[1].wmf | |
| ***Office Number: 601-268-2248***  ***Board of Directors***  *Diane Zachary – President*  *Allen Haralson*  *David Bowles*  *Jimmie Kirkham*  *Robbie Parish*  ***Office Manager***  *Linda Bray*  ***Maintenance***  *Luke Ellis*  ***Operator***  *David Draughn*  ***Consultant***  *Carl Swann*  ◊◊◊◊◊◊  ***Rawls Springs Utility***  ***District is a member***  ***of the Mississippi Rural Water Association***  ◊◊◊◊◊◊  *Rawls Springs Utility District is dedicated to providing safe drinking water that meets or exceeds all of the State and Federal Government Standards. In addition, the system maintains a sewage system that disposes of wastes in an effective and efficient manner.*  *Check us out at:*  *rawlsspringsutility.com* | Your Public Water System | | | |
| A Public Water System (PWS) is defined as a system that provides water via piping or other constructed conveyances for human consumption to at least 15 service connections or serves an average of at least 25 people for at least 60 days each year. There are three types of PWS. They can be community (such as Rawls Springs), nontransient noncommunity (such as | schools or factories) or transient noncommunity Systems (such as rest stops or parks). Mississippi currently has 1,211 community water systems, 109 nontransient noncommunity water systems and 140 transient noncommunity water systems.  The EPA established the Public Water System Supervision Program under | | the authority of the 1974 Safe Drinking Water Act (SDWA). Under the SDWA and the 1986amendments, the EPA sets national limits on contaminant levels in drinking water to ensure that the water is safe for human consumption. You can be sure that the water you receive from Rawls Springs Utility meets or exceeds the highest level of compliance. |
| BOIL WATER NOTICES | | | |
| Many people have questions on Boil Water notices, why they are issued, who issues them and what should be done. Boil Water notices are issued for many reasons. The primary cause for a boil water notice is loss of water system pressure which could allow contaminants to be siphoned back into the water distribution system. Most notices will be issued by Rawls Springs Utility due to a line break or repairs being made to a line.  Occasionally, the health department will issue a “blanket” boil water notice | for large sections of the state due to a specific occurrence such as an ice  storm or hurricane.  Water should be boiled whenever a Boil Water notice is issued. Vigorous boiling for one minute will kill any disease causing microorganisms present in water. The flat taste of boiled water can be improved by pouring it back and forth from one container to another , by allowing it to stand for a few hours, or by adding a small pinch of salt for each quart of water boiled. | | While we do not always know that we will have to  issue a notice, such as an unanticipated line rupture, when we do know there will be a disruption of service, those affected will be notified in advance.  In addition to alerting the local television stations, if a Boil Water notice is issued, we will post the notice on  rawlsspringsutility.com. Please refer to the website for updates on the Boil Water notice as well as information on the notice being lifted. |
| Every Drop Counts | | | |
| \* Do not over water plants and lawns. Avoid water runoff into street. For best results, try morning watering. Evaporation loss is at a minimum.  \*Avoid washing down paved areas. Sweep driveway and sidewalks.  \* When washing the car, use a bucket of water. Use the hose only to rinse. | \* Repair faucet leaks. As much as 15 gallons of water can be lost each day with a slow drip.  \* Avoid toilet water waste. Do not use toilet as a trash disposal.  \* An extra five minutes in the shower could mean another 50 gallons down the drain.  \* Use the dishwasher | | wisely. Half loads cheat you out of full water use.  \* Watch laundry loads. Some 50 gallons of water are used to wash a load of clothes.  \* Avoid running the faucet. Don’t run water while shaving, brushing teeth, peeling vegetables or washing dishes. |
| Customer Question Corner | | | |
| **Q.** *Can I make a payment over the phone or use my credit/debit card?* **A.** We are not set up to accept credit or debit card payments. Payments may be made using cash, check or money order. Payments can be mailed in or paid at | the window during business hours. A drop box is always available for payment. In order to make sure your payment is properly credited to your account, please make sure you have the name of the account and the account  \*\*\*\*\* | | number included with the payment. Your bill has a detachable portion to be returned with payment. However, if you do not have the payment stub, make sure the pertinent information is clearly attached to your payment. |
| **Q.**  *My water was turned off. Why and how do I get it turned back on?*  **A.** You either had a check returned that has not been covered or a past due amount that was not paid by the deadline date. The deadline to pick up a check is clearly noted in the letter notifying the customer of a returned check. The deadline for payment of any past due amount is | always the 15th of the month, even if the 15th falls on a weekend or holiday. The drop box is always available for payments. There is a $40 reconnection fee that must be paid in addition to the full amount owed for restoration of service. Also, no one can take payments other than through the office. This is to ensure that proper credit is given on the account. | | Board members will not take payments in order to have service restored nor will maintenance. Water is never turned off on a Friday so that customers will always have the following day to pay their bill before a weekend. Once the amount owed is paid, maintenance will turn the water back on. Remember to pay before the close of business. |
| ***If you are concerned that when you have a fire you will not be assigned the closest fire truck/personnel to your residence by calling 911, you may call the Sheriff’s Department of Forrest County (601-544-7800) and notify them of the fire and that you are in the Rawls Springs Volunteer Fire area. This will insure notification to the RSVFD of the fire. If you have any questions, call Carl Swann at: 601-606-9961.*** | | | | |
| SO, WHAT DO YOU THINK? | | | | |
| We really would like to have your feedback on our Newsletter. Do you find it informational and helpful? What would you like to see addressed? Any specific questions you want answered? This newsletter is for you, the Rawls Springs Utility District customer and we want to know what we can do to serve you better. Call the office to give us your input. | | | | |