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| Rawls Springs Utility DistrictDecember 1, 2010Volume 1, Issue 3 | C:\Documents and Settings\Myrtle\My Documents\My Pictures\Microsoft Clip Organizer\MC900297983[1].wmf |
| ***Office Number: 601-268-2248******Board of Directors****Diane Zachary – President**Allen Haralson**David Bowles**Jimmie Kirkham**Robbie Parish****Office Manager****Linda Bray****Maintenance****Luke Ellis****Operator****David Draughn****Consultant****Carl Swann*◊◊◊◊◊◊***Rawls Springs Utility******District is a member******of the Mississippi Rural Water Association***◊◊◊◊◊◊*Rawls Springs Utility District is dedicated to providing safe drinking water that meets or exceeds all of the State and Federal Government Standards. In addition, the system maintains a sewage system that disposes of wastes in an effective and efficient manner.*  | Fire Safety |
| Each year fires occurring during the winter and holiday season injure 1,650 Americans and cause over $990 million in damage. Why are you reading about this in the Rawls Springs Utility newsletter? Because we care about the Rawls Springs community and our customers. We would like to remind of these tips for this winter and holiday and keep you and your family safe. Make sure your tree is green and the needles have not dried out. Do not place your tree close to a heat source. Never put tree branches or needles in a fireplace or wood stove. | Inspect inside and outside holiday lights each year .Do not overload electrical sockets.Do not leave holiday lights unattended.Use only nonflammable decorations.Never put wrapping paper in a fireplace.If you use an artificial tree, make sure it is flame retardant.Make sure candles are in stable holders and place them where they cannot be easily knocked over. Never leave the house with candles burning. Do not go near any Christmas tree with an open flame.  | Make sure you have a working smoke alarm on every level of your home. Do not use an extension cord with a space heater. Avoid using an electrical space heater in bathrooms or any other room where they may come in contact with water. Keep space heaters away from curtains and bedspreads. Keep children away from any kind of space heater. Never use fuel burning heaters without proper ventilation.  And finally, contact your fire department if you have a question on home fire safety. |
| Christmas Gift Idea |
| Do you have an elderly relative or anyone else on your gift list that might have a problem paying their water bill? Consider pre-payment as an option.  | Contact the office for an approximate monthly bill. We will gladly take a payment and apply it to future bills. While such a gift may not have the wow  | factor that some other gifts might have, you can be assured that it will be very much appreciated and remembered for months to come.  |
| Miss a Newsletter? |
| If this is your first issue of our newsletter and you are wondering what you might have missed in the October and November issue, call  | The office and we will send you copies. Hopefully you will find each issue to have useful information. In addition, we look for your | suggestions for articles as well as any questions you may want addressed in future issues.  |
| Customer Question Corner |
| **Q.** *How often do you send bills?* **A.** We send out bills on or about the 5th of each month, depending on how the 5th falls. You should receive your bill within a | couple of days. If you have not received your bill by the 10th of the month, please call. In addition, “red cards” are sent out on the 25th of the month to those customers who have not \*\*\*\*\* | paid by the 20th. These are reminders of a balance owed on an account. If you get a “red card” and have a question, please call the office.  |
| **Q.**  *Are the meters read or do you estimate the readings***A.** We actually read the meters each month. Our maintenance men generally begin to physically read the **Q.** *How do I recognize a water department employee?***A.** All Rawls Springs Utility District employees coming to your home will be in an official RSUD vehicle, a white truck with the Rawls Springs Utility District logo clearly visible on the sides | meters the last five days of the month in order to get the readings turned in for billing. Occasionally, they are unable to actually read the meter. This may be due to an aggressive dog near \*\*\*\*\*and back of the truck. In addition, the employee will be wearing a RSUD uniform with their name also clearly visible. As a rule, it will seldom be necessary for an employee to enter your home. Most problems can be resolved outside the home. If you have any | the meter, a vehicle parked over the meter, or a locked gate. If you want to ensure that your meter is actually read and not estimated, keep the meter accessible for reading. questions, please contact our office prior to letting the person into your home. Also, no employee will ever come to your home requesting payment. If an individual does so, please contact the sheriff’s department immediately. |
| Your Water System |
| *Check us out at:**rawlsspringsutility.com* | What are the responsibilities of your water system? The most logical answer is to provide water to our customers. While that statement is true, according to Kirby Mayfield of the Mississippi Rural Water Association, the main job of Rawls Springs Utility District is to | help ensure the health of its customers through providing clean and safe drinking water consistently with an adequate quantity and pressure. The job of RSUD is to provide drinking water that is consistently safe from chemical and biological contamination that can potentially cause | health problems. In short, the main job of Rawls Springs Utility District is “public health.” To that end we strive to serve our customers by insuring the integrity of the drinking water distribution system and monitoring for the presence of microbial contamination. |
| Holiday Closings |
|  | The office will be closed for the holidays on December 24 and 27. We will also be closed on December 31. | If you have an emergency, please call 601-297-7767. If you must call for an emergency during the  | holidays, please call the office and leave a message on the machine so we can follow up on the problem. |