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| Rawls Springs Utility DistrictFebruary 1, 2011Volume 2, Issue 1 | C:\Documents and Settings\Myrtle\My Documents\My Pictures\Microsoft Clip Organizer\MC900297983[1].wmf |
| ***Office Number: 601-268-2248******Board of Directors****Diane Zachary – President**Allen Haralson**David Bowles**Jimmie Kirkham**Robbie Parish****Office Manager****Linda Bray****Maintenance****Luke Ellis**Allen West****Operator****David Draughn****Consultant****Carl Swann*◊◊◊◊◊◊***Rawls Springs Utility******District is a member******of the Mississippi Rural Water Association***◊◊◊◊◊◊*Rawls Springs Utility District is dedicated to providing safe drinking water that meets or exceeds all of the State and Federal Government Standards. In addition, the system maintains a sewage system that disposes of wastes in an effective and efficient manner.*  | Happy 2011 |
| The Board of Directors and Staff of Rawls Springs Utility District wish you and your family a happy and prosperous 2011, and look forward this year as in the past, to providing our customers with water service and quality that meets or exceeds all state and federal standards.  | You will see some changes in our newsletter this year. We have received such positive feedback, we want to make sure all of our customers have the opportunity to get the newsletter. That is why you are receiving your newsletter in the mail. However, in order to keep | costs down, we will only be printing a newsletter every two months. Each newsletter will address customer questions as well as bring you information we hope you find useful. Again, we do want to know what you think and what topics you want us to cover. |
| Leaving On A Trip? |
| If you find that you will be gone for an extended period of time, especially during cold weather, and don’t want to run the risk of a serious water leak, feel free to contact our office and request that your water  | be turned off, then call again to have the water turned back on. There is no fee for this service. Also, if you are going to be gone and run the risk of missing your monthly payment, let us know so that we make a  | note in your file and payment arrangements. Just a quick phone call can prevent a lot of time, trouble and confusion. Remember, we are here to serve our customers, including travelers too! |
| Miss a Newsletter? |
| If this is your first issue of our newsletter and you are wondering what you might have missed in the first three issues, please call  | the office and we will send you copies. Hopefully you will find each issue to have useful information. In addition, we want your | suggestions for articles as well as any questions you may want addressed in future issues.  |
| Customer Question Corner |
| **Q.** *I’m moving. What do I need to do to stop my water service. Will I get my deposit back?* **A.** The person whose name appears on the  | account is responsible for notifying us of the move and final date. We ask that you give us a couple of days notice. A final billing will be prepared after the meter | is read and the account is closed. If there is a balance due on the account, your deposit will be applied and the remainder forwarded to you.  |
| **Q.** *Why does my water taste or smell like chlorine?***A.** RSUD adds low levels of chlorine to the water for disinfection purposes. Disinfection is critical to drinking water safety. Chlorine has been the most**Q.** *Why is my water red and/or brown?***A.** Pipes in the street, home or your hot water tank may be rusting. If the discolored water is coming only from the hot water tap, the**Q.** *I had a bad leak and my bill is really high. What can be done about this bill?***A.** The customer is responsible for paying the full amount of the water registered by the meter,  | common water disinfectant used in the United States for nearly 100 years. A dramatic decline in waterborne diseases such as cholera and typhoid fever occurred in the US as the number of water\*\*\*\*\*source is likely your water heater or home plumbing. Consult a licensed plumber. If the problem flows from both hot and cold, please contact the office. RSUD practices an approvedeven when the amount is much higher than the normal usage. However, any customer of RSUD who applies for an adjustment by signing its adjustment form, certifying that a water  | systems that disinfected increased. The World Health Organization considers drinking water chlorination to be one of the most significant advances in public health protection. flushing program to remove sediment from the lines. However, sometimes despite our best efforts, rust makes its way into the lines. Please call if you feel you have a problem.leak has occurred in plumbing and that the water leak has been stopped, *may* receive an adjustment to that bill. Please contact the office for more information. |
| Need Help Paying Utility Bills? |
| *Check us out at:**rawlsspringsutility.com* | It happens, sometimes money is really tight and it is hard to pay bills. There are several agencies in our area that may be able to provide assistance if you have concerns about your ability to pay your utility  | bills. While we **cannot** assure you that your bills will be covered, following are some numbers you can call: Pearl River Valley Opportunity: 601-544-1394 Red Cross (for seniors or the disabled): 601-582-8151  | Salvation Army: 601-544-3684 Christian Services Center: 601-582-5683. If you know of other sources, please let us know so we can pass that information on to others. |
| What about Bottled Water – Part 1 |
| In recent years, the popularity of bottled water has increased dramatically. Our grandparents and parents would have never considered spending money for a bottle of water when there was free water from the tap. A recent survey shows that nearly half (43%) of adults questioned used bottled water at least some of the time and for a variety of reasons. With all of the bottled water brands to  | choose from, it is more important than ever to investigate the product before purchasing. In this series, we will look into the things you need to know to make an educated decision. There are approximately 700 brands of bottled water sold in the United States alone. The most common kinds are spring water, mineral water, purified water, sparkling water and  | well water. Bottled water is considered a food product and is therefore regulated by the Food and Drug Administration (FDA) and must be labeled with the manufacturer’s name, address and the source of the water. All bottled water is not the same, so read the label carefully to make sure you’re getting exactly the right product.50% of bottled water comes  | from the same sources as municipal water depart-ments. Just because it’s “bottled” water, does not mean it is necessarily of higher quality or purity than the water you can draw from your tap right now! Bottled water costs about 1,000 times more than an equal amount from your tap. Would you pay a dollar or more for packaged Rawls Springs water?  |