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| Rawls Springs Utility DistrictMarch 2013Volume 4, Issue 1 | C:\Documents and Settings\Myrtle\My Documents\My Pictures\Microsoft Clip Organizer\MC900297983[1].wmf |
| ***Office Number: 601-268-2248******Board of Directors****Allen Haralson – President**Diane Zachary* *Jimmie Kirkham**Robbie Parish**Anthony Bowens****Office Manager****Linda Bray****Maintenance****Luke Ellis**Allen West****Operator****David Draughn*◊◊◊◊◊◊***Rawls Springs Utility******District is a member******of the Mississippi Rural Water Association***◊◊◊◊◊◊*Rawls Springs Utility District is dedicated to providing safe drinking water that meets or exceeds all of the State and Federal Government Standards. In addition, the system maintains a sewage system that disposes of wastes in an effective and efficient manner.*  | Billing Statements |
| In the summer of 2012, we started using a new billing software program which means we also have new billing statements. You might have noticed the new look. We think the new statements are much easier to read than the old billing cards. In addition, most of our customers have new account numbers. The account number can be found on both portions of the billing card. On the bigger part (what the customer keeps) and the smaller (what the customer sends in). In addition, the billing card is addressed to the individual whose name is listed as primary on the account. Why does this matter? When a bill is paid, when posting, we first go by the account number. If we do not have an account number, we go by the name  | as noted on the payment. However, sometimes we get a payment that has an incorrect account number and a name that does not exist in our system. In other words, we may get a check written on John Doe’s checking account for account number 1234. Unfortunately, the account name is in Jane Doe and the account number is [L 2341. If we have three accounts in the name of Doe and our Mr. Doe did not include the billing stub, we cannot tell which account needs to be credited with his payment. Needless to say, this is a problem for John Doe! It is quite common for an account to be in either the wife or husband’s name and the wife or husband is making the payment. Even though we have a small community, we have  | several families with the same last name. The best way to make sure your account is properly credited, is to provide the stub along with your payment. Or, if you cannot find your bill, make sure the name on the payment is the name in which the account is held and the correct account number is provided with your payment. If you are not sure what name is on the account or the account number, please call us and we will make sure you have accurate information. We appreciate prompt payment and try very hard to make sure each payment is properly credited, but errors can and do happen when we don’t have accurate information. |
| Do I Have a Leak? |
| Your water meter can be a useful tool in determining whether you have a water leak. When opening the lid to a meter box, use a stick or screwdriver and not your fingers. You don’t want a surprise such as spiders or a snake! You may have to | wipe off the face of the meter in order to see it clearly. The meter is designed to detect even the smallest amount of water usage. To check for leaks, turn off all faucets and equipment that use water and watch the meter  | “hand” very closely. If there is any movement and you are sure every-thing is turned off, that is an indication that there is a leak. How fast the hand moves shows how large the leak is. |
| What is a Geyser? |
| While Mississippi does not have any geysers, they are amazing natural water related sights. A geyser is a vent in the Earth’s surface that periodically ejects a column of hot water and steam. Some geysers have eruptions that blast thousands of gallons of boiling hot water between 100 and 200 feet into the  | air! Geysers are extremely rare and only occur where there is a coincidence of unusual conditions. Worldwide there are only about 1000 geysers and most are in Yellowstone National Park. Most geysers erupt irregularly and infrequently. However, a few are known for regular eruptions, like Old Faithful  | in Yellowstone. It erupts about every 60 to 90 min-utes. The tallest geyser is Steamboat Geyser in Yellowstone that has blasted water over 300 feet into the air. A geyser in New Zealand used to blast jets of water up to 1600 feet, but a landslide changed it and it has not erupted since 1902. |
| Think About Wastewater |
| While we think about our water system all the time, especially when you want a fresh glass of water or want a shower, waste-water and the waste water system sometimes gets overlooked. When you use your toilet, shower, washing machine or dishwasher, wastewater leaves your home through pipes that go to your septic system or a public wastewater system. Many materials frequently flushed or poured down the drain can harm the pipes that connect to the wastewater system. Every resident connected to a system can be a potential contributor to wastewater  | problems, and a potential victim of those problems. Putting the wrong things down the drain can damage the system, cause backups in your home and releases to the environ-ment. Anyone who uses the system should be responsible for what they flush or pour down the drain. Basically, the only thing you should ever flush down a toilet is human waste and toilet paper. Although many other items will flush, the real problem begins in wastewater lines and public systems. These flushed items cause  | blockages and major issues, including problems at our pump stations. Do not flush unused medications down the toilet. This introduces medications to the environment causing all sorts of problems. Dispose of these in the garbage or return to a pharmacy. Fats, oils and grease in wastewater pipes cause maintenance problems for property owners as well as RSUD. Never pour grease in your sink drain and try to use your garbage disposal less. Be responsible for what you flush and pour down drains for your sake as well as your neighbors. |
| Fun Facts to Know and Tell |
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|  | Footprints left on the moon by astronauts will stay visible for millions of years. Camels have  | three eyelids to protect their eyes from blowing sand. In 1884 the concept of selling shoes in  | boxes in pairs occurred in Vicksburg, MS, at Phil Gilbert’s Shoe Parlor on Washington Street. |